

# Privacy Statement

## PRIVACY NOTICE

We are committed to protecting your privacy. We will only use the information that we collect about you lawfully (in accordance with the Data Protection Act 1998).

We collect information about you for 2 reasons: firstly, to process your order and second, to provide you with the best possible service.

We will not e-mail you in the future unless you have given us your consent.

We will give you the chance to refuse any marketing email from us or from another trader in the future.

Should you choose to contact us either by email, website contact form(s) or telephone,

the type of information we will collect about you may include:

your name

address

phone number

email address

Bank details

credit/debit card details

If you wish to reserve an apartment, you are also advised to see our terms of booking on the booking information page

We will never collect sensitive information about you without your explicit consent.

The information we hold will be accurate and up to date. You can check the information that we hold about you by emailing us. If you find any inaccuracies we will delete or correct it promptly.

The personal information which we hold will be held securely in accordance with our internal security policy and the law.

If we intend to transfer your information outside the EEA (European Economic Area) we will always obtain your consent first.

We may use technology to track the patterns of behaviour of visitors to our site. This can include using a "cookie" which would be stored on your browser. You can usually modify your browser to prevent this happening. The information collected in this way can be used to identify you unless you modify your browser settings.

If you have any questions/comments about privacy, you should contact us.

## CONDITIONS OF USE

This Web Site is operated by The Black House Ltd.. Please take the time to read carefully the following terms and conditions of use before you use this Web Site. By using this Web Site you agree to be bound by the following terms and conditions of use. If you do not wish to be bound by these terms and conditions of use, you should not use this Web Site further.

### Alteration of Terms and Conditions of Use

The Black House Ltd. reserves the right at any time, to modify, alter, amend or update these terms and conditions of use and you agree to be bound by such modifications, alterations, amendments or updates.

### Copyright

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### Limitation of Use

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### Service Interruption and Viruses

While The Black House Ltd. makes every effort to ensure this Web Site is free of viruses and that access is provided continuously and free of faults, it is technically impossible to provide a web site free from interruptions and The Black House Ltd. makes no guarantee that this Web Site will be free from interruptions or viruses. You acknowledge that The Black House Ltd. will require to conduct periodical maintenance of the Web Site and in doing so, The Black House Ltd. will attempt to keep disruption to the Web Site to a minimum. The Black House Ltd. will not be held responsible or liable for any damage to your computer or any of your property as a result of browsing this Web Site or accessing hyperlinks to web sites operated by third parties.

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#### Applicable Law

These terms and conditions are governed by English law and you agree that any dispute between us in relation thereto shall be subject to the non-exclusive jurisdiction of the English Courts.

Further enquiries may be addressed to our website designers and hosts

[www.spear-bournemouth.co.uk](http://www.spear-bournemouth.co.uk)

Email: [garry.sibbald@spear-bournemouth.co.uk](mailto:garry.sibbald@spear-bournemouth.co.uk)